

Guide

# Bold Penguin Process

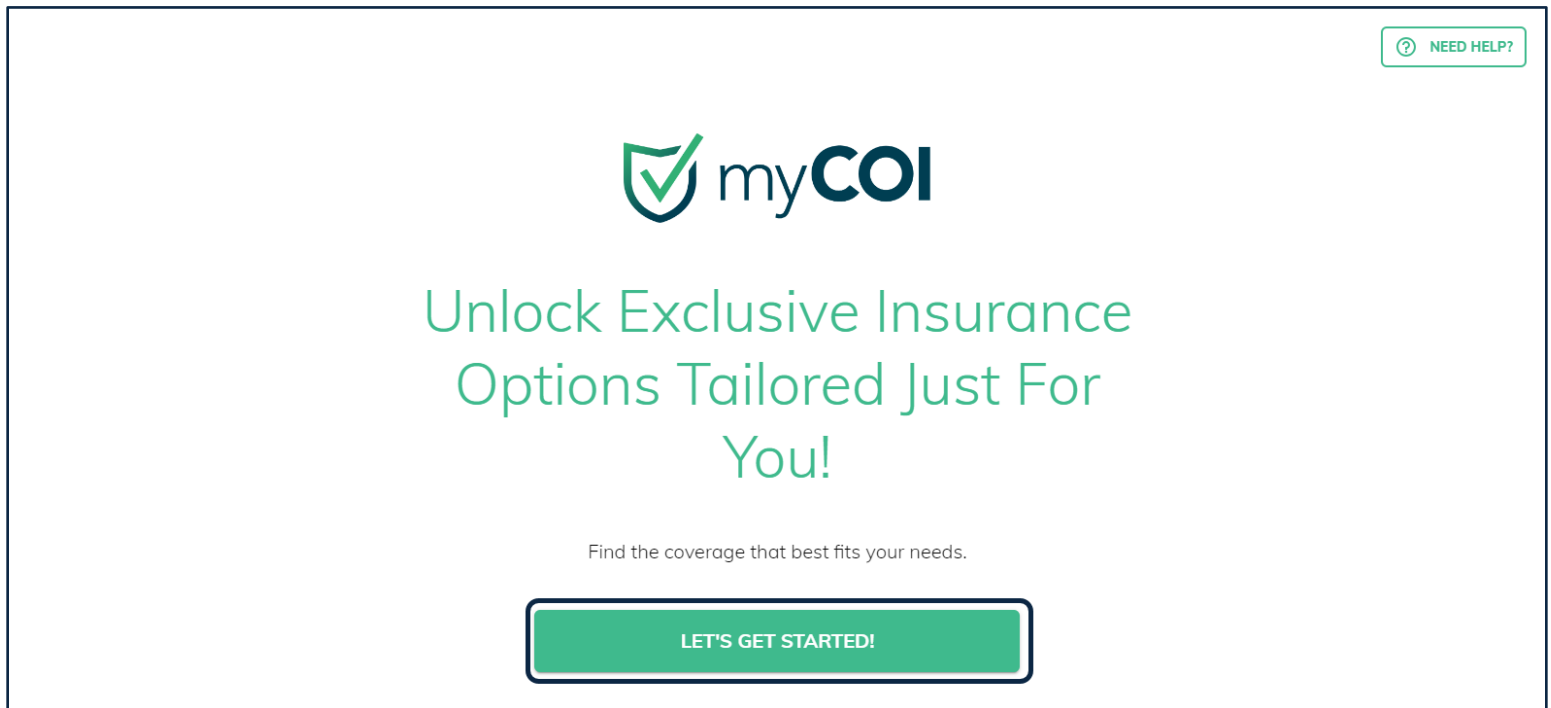
## Generating a Quote

Users will proceed to the link to generate a quote:

<https://storefront.boldpenguin.com/mycoi/landing>

### **Step 1:**

- Click on **Let's Get Started**



## **Step 2:**

- Fill out the basic information and click **continue**

First, let's start with some basic information

Primary business address

CONTINUE

### **Step 3:**

- Type in the type of **work** you do

Please answer a few more questions for the most accurate quote possible

What kind of work do you do?

**TOP SUGGESTION**

Electric contracting

Hot shot service on a contract basis

Oil and gas field services (except contract drilling, site preparation and related construction contractor activities) on a contract basis

### **Step 4:**

- Click **Continue**

Please answer a few more questions for the most accurate quote possible

What kind of work do you do?

Examples: Handyman, Landscaping, Electrical Contractor, Courier or enter an industry group

PREVIOUS

CONTINUE

## **Step 5:**

- Select the **type of coverage(s)** and click **continue**

Please select the type of coverage you're looking for

☐ General Liability

General Liability (GL) coverage insures businesses against claims for property damage or personal and advertising injury caused by your employees, services, or business operations.

☐ Workers Compensation

Workers' Compensation (WC) coverage provides benefits such as wage loss and disability to employees who get sick or injured from work-related incidents.

☐ Business Owners Policy

A Business Owner's Policy (BOP) combines Commercial Property and General Liability (GL) insurance into one insurance policy. In addition to General Liability it includes coverage for claims resulting from fire, theft or other covered perils.

☐ Professional Liability

Professional Liability (PL) coverage, also known as Errors and Omissions (E&O), protects businesses against claims related to misrepresentation, negligence, and errors in the business's professional capacity.

☐ Commercial Auto

Commercial Auto (CA) coverage insures a business for liability damages caused by vehicles operated by its employees in the course of business, and physical damage caused to vehicles insured by the business owner.

☐ Cyber Liability

Cyber Liability (CL) coverage insures businesses against damages caused by data breaches or other malicious cyber attacks against computer systems.

☐ Umbrella

Umbrella Insurance (UMB) provides excess liability coverage to help pay for eligible catastrophic business losses that exceed underlying policy liability limits.

☐ Commercial Flood

Commercial Flood insurance provides coverage for buildings, the contents in a building, or both, for losses directly caused by flooding.

[PREVIOUS](#) [CONTINUE](#)

## **Step 6:**

- Check ☒ the box, and click **I agree**

We've found a partner that can help you with this coverage!

Let's connect you now.

☒ By checking the box, you are authorizing myCOI, LLC or Commercial Insurance Center to provide your information, which may include your wireless number, to an independent agent or an insurance partner for autodialed telemarketing or advertising calls or texts about insurance quotes and rates. You are not required to provide this consent to purchase insurance from an independent agent or insurance partner. [View Privacy Policy](#)


I agree

## **Step 7:**

- **Call** the provided number.

Coverage is one phone call away!

Let's connect you with a representative from Commercial Insurance Center.

 **CALL**

## Bold Penguin FAQs

### How does the program work?

- myCOI and The Commercial Insurance Center have partnered to offer you access to great insurance options. You will be offered access to a digital insurance flow and then matched with a trusted insurance agency over the phone to obtain an insurance quote or review your current coverage and potential gaps.

### Who is the Commercial Insurance Center?

- The Commercial Insurance Center has connected over 4 million small business owners to agencies for commercial insurance quotes. They help you get access to the insurance coverage you need for your small business.

### Will I find a competitive rate?

- The Commercial Insurance Center works with many trusted agencies that offer a variety of options for insurance. Coverage and rates are based on your individual situation and needs, but the goal of the program is to get you connected to an agent that can offer a competitive quote.

### How long does it take to get insurance?

- In most cases you can get insurance coverage the same day, but this can vary by insurance carrier. There are instances where after binding the policy will become effective the following day.

### Why is myCOI implementing this?

- Bold Penguin's integrated digital solution platform simplifies small commercial insurance. myCOI will leverage Bold Penguin's Exchange and Storefront products, to allow our client's vendors access they need to find the right insurance coverage to close risk gaps and get to compliance.

### Do vendors have to use this?

- No

### What are the business hours for the Commercial Insurance Center?

- Monday-Friday 8am-8pm EST
- Saturday 9am-5pm EST
- Closed on Sundays

### Can I contact the Commercial Insurance Center directly?

- The best number to contact if you have questions about the program is xxx-xxx-xxxx